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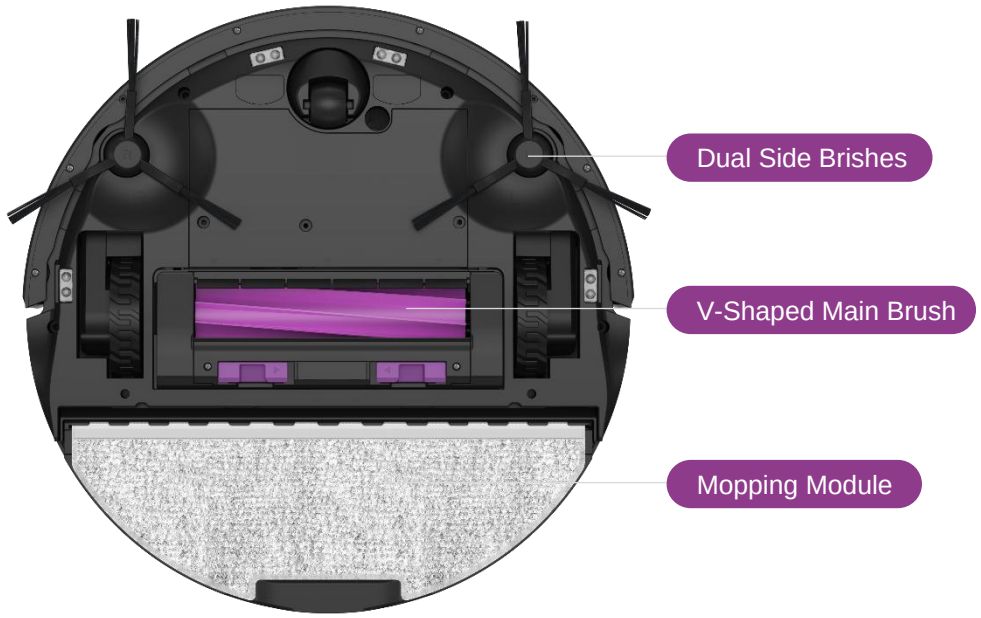
Easy As Ever.
Stronger Than Ever.

Eureka E20 Plus



Introducing Eureka E20 Plus





Easy As Ever. Stronger Than Ever.

A More Powerful Eureka E10s, Still Burdern-free, with Upgraded Performance

Burdern-free As Always — Save $70 Annually	Enhanced Features for Superior Performance	Leading-Edge Specifications	Advanced User-Centric Features	Eureka App with More Functions
• Transparent bag-free base station • Multi-Cyclonic Dust Collection • 45 Days Hands Free Cleaning • 10 mm Mop Lifting Function	• 8,000 Pa Powerful Suction • DuoDetect AI™ 3D Obstacle Avoidance • Enhanced Night Vision Capabilities • Anti Hair-tangling Brush Design	• Vacuum and Mop at the Same Time • 180-Minute Max Run • Five-Stage Filtration System • 20 mm Threshold Climbing	• Innovative Pull-Up Handle Design • Enhanced Edge Cleaning • Support Alexa, Google Assistant, Siri	• Full-customized Cleaning Setting • Efficient Zone-Mapping • Multi-Level Cleaning • Cleaning Schedules • No-go Zone • Low Water Level Notification

Eureka E20 Plus, our latest generation robot vacuum cleaner, was designed after careful consideration of these five dimensions.

Multi-Cyclonic Dust Collection

Incorporating a **13-cone structure**, multi-cyclonic separation technology combines with **powerful centrifugal force**, generated by the suction during dust collection, to separate 98%* of dust and dirt before they reach the filter. This significantly **extends the filter's lifespan** and helps **maintain the base station's suction power**, preventing the dust collection port from getting clogged due to insufficient suction.

Separate **98%*** of Dust and Dirt



*The data provided is based on tests conducted by Eureka Lab and actual performance may vary."

Key Features

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45 Days Hands Free Cleaning

Enjoy **45 days*** of auto-emptied cleaning thanks to a **2 L capacity** dust cup. Significantly larger than traditional robot vacuums equipped with dust boxes, E20 Plus **holds more dirt and dust** in its dust box to keep your cleaning hands free for longer.



*The data provided is based on tests conducted by Eureka Lab and actual performance may vary."

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10 mm Mop Lifting Function

10 mm

Robotic vacuums that lack mop-lifting technology easily wet and soil carpets, leading to unpleasant odors over time. E20 Plus avoids this issue with advanced mop-lifting technology. Upon detecting a rug or carpet, the mop will be raised 10 mm to **keep your carpets clean and dry** during automatic cleaning.



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180-Minute Max Run

Vacuum and mop large areas on a single charge for quickly completed cleaning, courtesy of E20 Plus's large 5200mAh battery. A 180-minute* runtime ensures that the Eureka E20 Plus effortlessly manages cleaning tasks for **up to 300 square meters** on a single charge.

Up to **180**-Minute* Runtime

*The 180-minute endurance test was conducted by Eureka Lab under low power settings.

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20 mm Threshold Climbing

Larger wheels allow the Eureka E20 Plus to easily overcome barriers up to **20 mm** high. This allows it to climb up onto carpets and navigate over common household thresholds, like bathroom entrances, to facilitate seamless whole-home cleaning.

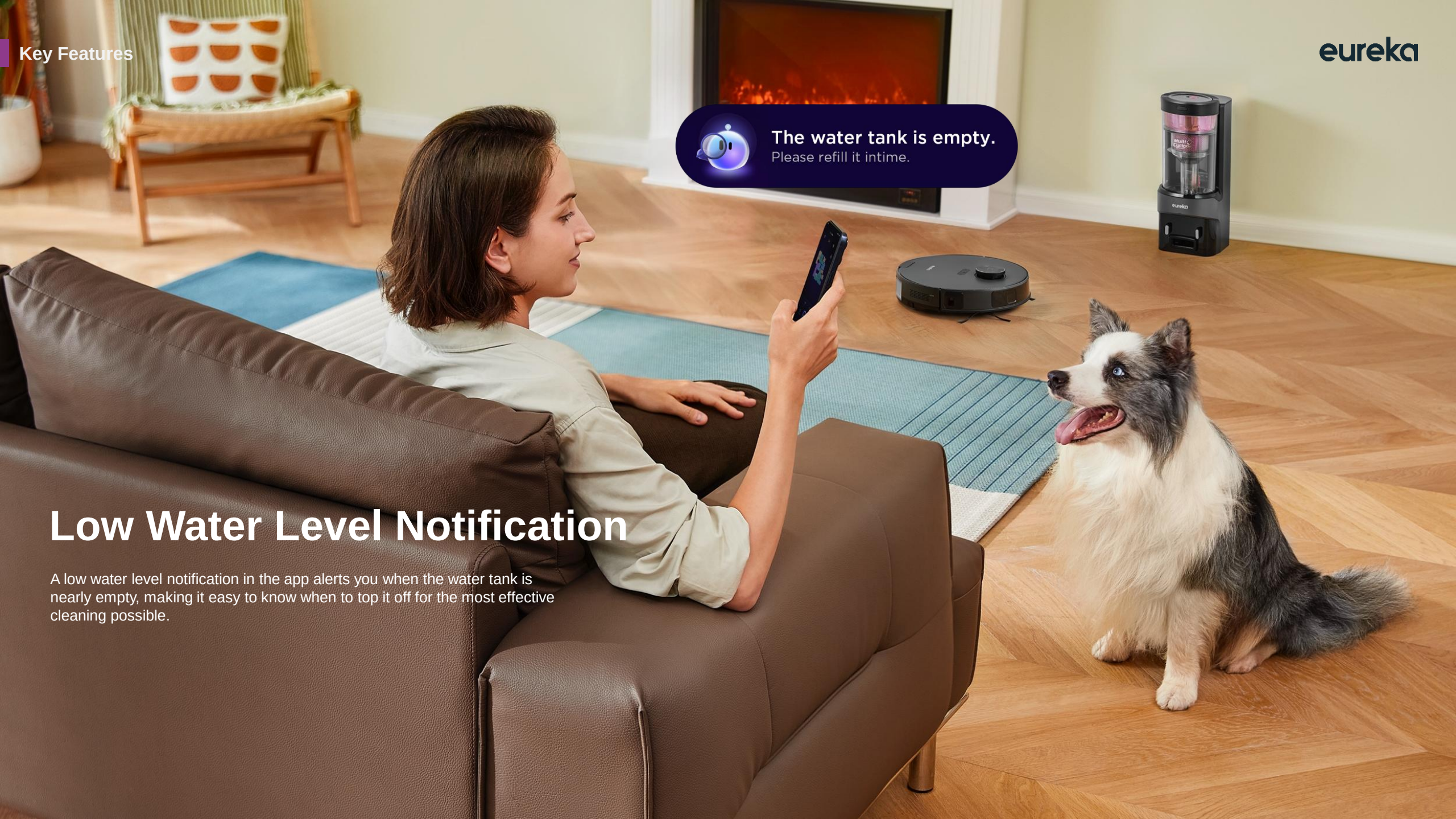


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DuoDetect AI™ 3D Obstacle Avoidance

The Eureka E20 Plus is equipped with the advanced DuoDetect AI™ 3D Obstacle Avoidance technology, **mirroring the capabilities found in the flagship** Eureka J20. It features two LiDAR Light Detecting Sensors (LDS) on the front, functioning similarly to human eyes, which greatly enhance its precision in navigating and dynamically sensing obstacles. This advanced navigation allows you to **confidently delegate your home cleaning tasks to your robot**, eliminating any need for manual intervention to get it unstuck. Whether you're at home or away, you can trust the E20 Plus to clean efficiently and autonomously.





Low Water Level Notification

A low water level notification in the app alerts you when the water tank is nearly empty, making it easy to know when to top it off for the most effective cleaning possible.

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8000 Pa Powerful Suction

A self-developed motor allows the E20 Plus to deliver an impressive 8000 Pa of suction power—a 100%* improvement over the previous model. This substantial increase in power enables the E20 Plus to **effortlessly pick up heavier debris** like chocolate chips. It also provides superior performance on carpets, effectively **removing deeply embedded dust** and ensuring a comprehensive clean.



*Comparison based on suction capabilities of the Eureka E10s model.

Key Features

Anti Hair-Tangling Brush Design

The advanced V-shaped rubber roller brush significantly reduces hair tangling, **improving anti-wrap effectiveness by 14%*,** making it fantastic for pet owners and households where hair is frequently found on the floor.



*Comparative anti-wrap performance: For 10cm long hair, the Eureka E10s has an anti-wrap rate of 80%, while the Eureka E20 Plus boasts a 94% anti-wrap rate."



Key Features

Innovative Pull-Up Handle Design

An innovative pull-up handle on the top of the base station simplifies the process of lifting the unit, making debris disposal efficient and effortless.



Package List



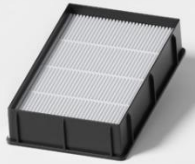


Instruction Manual x 1 pc





Side Brushes x 2 pc



Hepa x 2 pc (Pre-installed)



Main Roller Brush x 1 pc (Pre-installed)

Mop Pad x 2 pc (1 Pre-installed)

*The image is for reference purposes only.

E20 Plus specs

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Specifications:

Product Dimensions	350 mm x 350 mm x 97 mm
Battery Capacity	5,200mAh
Maximum Suction	8,000Pa
Maximum Runtime*	Up to 180-Minute
Lowest Noise	65 dB(A)* (at Quiet Mode)
Net Weight	Net Weight (with Station): 8 kg

Base Station:

Dimensions: 250.8 mm x 180 mm x 442.5 mm

Dust Cup Capacity: 2 L



Not spraying water/little water

1. 装满清水，不能装清洁液；确认水箱安装到位
2. 移除拖布检查水箱底部出水口
3. App里面设置最大出水量
4. 更新到最新版本固件
5. 重启机器人
6. 手动打湿：在手动控制里面点击机器人图标

1. Fill the water tank with water, please note that do not add detergent. Please ensure that the water tank is installed in place. You will hear a click when installing.

2. Please remove the mop to check whether the water outlets at the bottom of the water tank are blocked. You may try to use a paper clip to poke and clean them.

3. Open the app and adjust the cleaning preferences. Ensure the mop mode is ON and choose high for the water level.

4. Update to the latest version.

1. Click '...' on the top right in the app and slide down to find 'Firmware update'.
2. Click New Update if it's not the latest version.
3. Please put the robot in charge. It would take a few minutes to install.

5. Restart the robot to check if it can spray water successfully. Please observe whether the mop holder lowers down and touches the floor completely.

6. Humidify manually:

1. Click '...' on the top right in the app and slide down to find 'Manual control'.
2. Click the robot icon more than 10 times.
3. Choose 40 and click Start humidifying to check if the mop is getting wet.

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